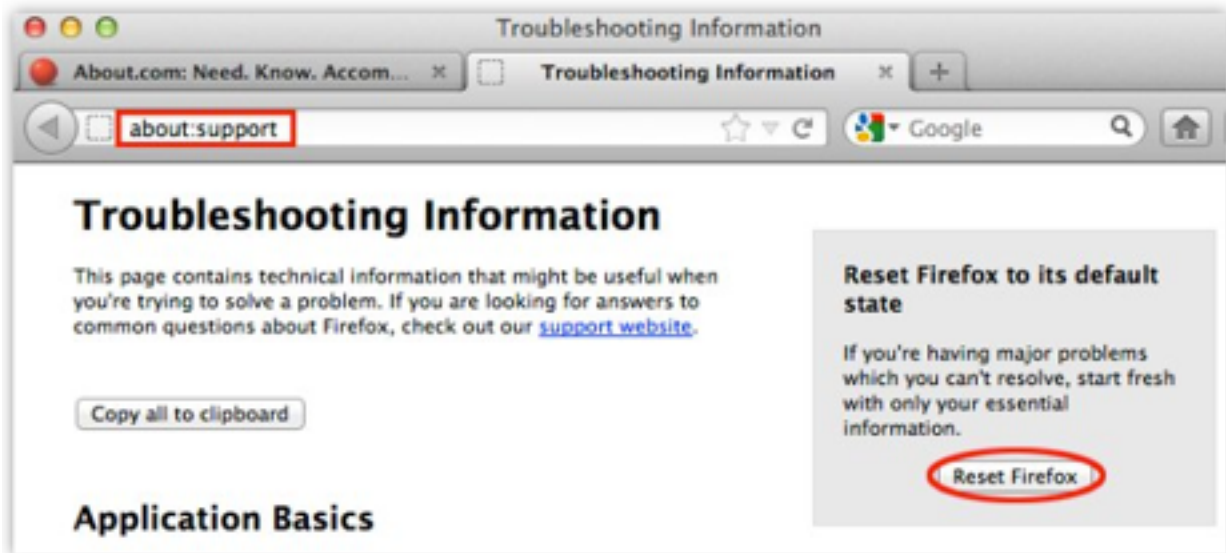


Cleaning Adware from Firefox

If Firefox suddenly starts defaulting to a different search engine or ads begin popping up on your screen, you are probably infected with malware or adware.

- Open Firefox and select **Help – Troubleshooting Information**
- On the page that opened, click the **Reset Firefox** button



4. Further actions

- Go to `/Library/InputManagers` and send the **CTLoader** folder to trash
- Proceed to `/Library/LaunchAgents/` and trash **com.conduit.loader.agent.plist**
- Go to **System Preferences – Users & Groups**. Select **Login Items** and remove any suspicious-looking item (**Trovi**, **Trovi.com**, **Conduit**, **Conduit Search Protect**)
- Go to **System Preferences – Keyboard**. Hit the **Keyboard Shortcuts** tab and select **Services** in the left-hand section of the interface. Look through the list, find anything related to **Trovi**, **Trovi.com** or **Conduit**, and deselect the bad item(s)
- Quick all apps and press **Command-Shift-G**. Type `~/Library/Preferences` and click **Go**. Move the file named **com.apple.Safari.plist** to trash and reboot the machine