

# Java Problems

On web sites where Java is needed, sometimes it is not appearing to install correctly. Here are a few things to check.

## 1. Check to be sure you are installing the latest version of Java

As of Sept. 2014- the latest version is 7, update 67 and can be found here <http://www.java.com/en/download/index.jsp>. Download this version and install it.

Quit out of Safari, then open it again. Try going back to the location where you need to use Java and see if it works.

**2. Check to be sure you are not installing Java while using Chrome.** Chrome will not allow this version of Java to be installed. If you are in Safari and are getting the message that Chrome will not let you install Java, you will need to change the setting that sets the default web browser.

To change the setting:

Open Safari

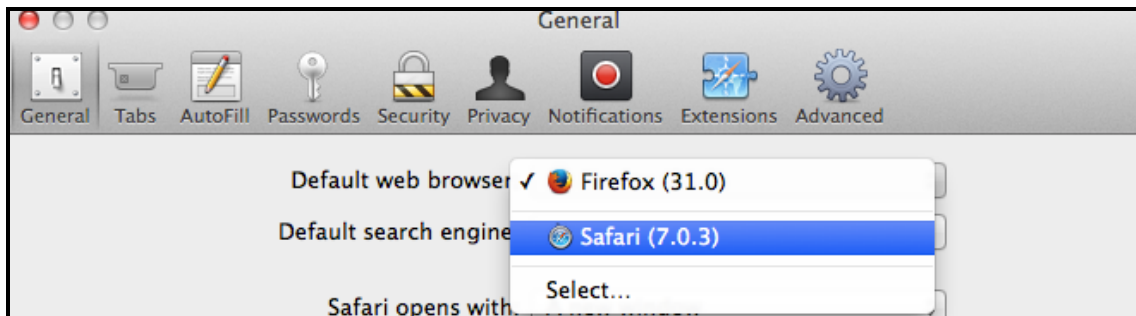
In the Menu bar, click on Safari, and drag down to Preferences.

Click the General Tab

Change the default browser from Chrome to Safari

Quit out of Safari and launch it again.

Install Java.



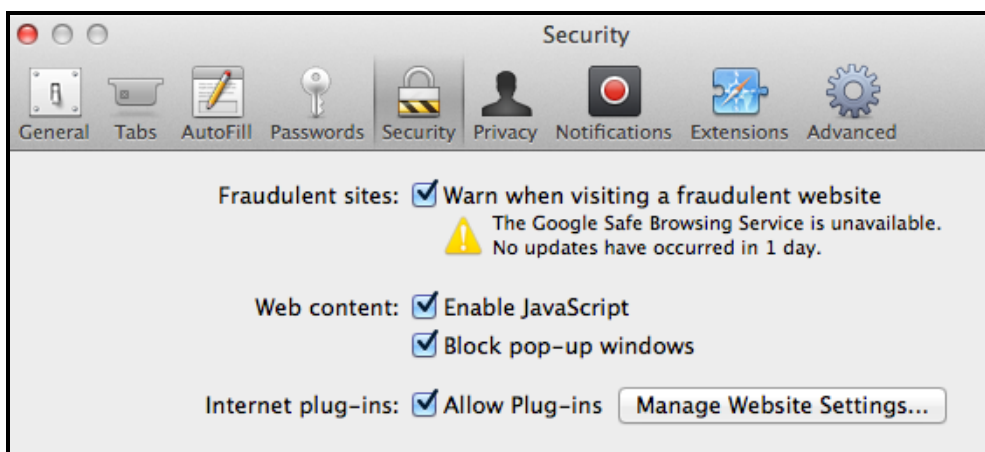
## 3. After installing Java, you may need to change the settings so that the web site you are visiting allows Java to be run.

Open Safari

In the Menu bar, click on Safari, and drag down to Preferences.

Click the Security Tab

Click the Manage Website Settings button



Click Java on the left side of the Screen

On the right side of the screen choose the web site you are trying to use with Java (in the screen shot below it is Quia)

Change the setting so that it is set to ALLOW Java to run

